Identity Idol

What's your Identity IQ?

- 1. You get an offer from your credit card company to buy protection against thieves who steal credit card numbers and run up huge bills. You should:
 - A) Say no. If your credit card is lost or stolen, the most you will owe from unauthorized charges is \$50.
 - B) Get more information. Contact the credit card company in a way you know is secure.
 - C) Order the service today!
 - D) A and B
- 2. You get an email that asks for your personal and financial information. What should you do?
 - A) Do not respond. Send the spam to the FTC at spam@uce.gov so that it can be available to law enforcement.
 - B) Always avoid emailing personal and financial information — like your Social Security number or account numbers.
 - C) A and B
- 3. When someone asks for your Social Security number, which of the following questions should you ask?
 - A) Why do you need it?
 - B) How will you use it?
 - C) How do you safeguard it?
 - D) All of the above.

- 4. Your personal information or identification documents have been stolen. You can minimize the misuse of that information if you act quickly. What do you need to do?
 - A) File a report with your local police. Get a copy of the report.
 - B) Cancel your credit cards. Call the issuer(s) immediately.
 - C) Call the fraud departments of the three major credit reporting agencies and ask each agency to put a "fraud alert" on your account.
 - D) All of the above.
- 5. Which of the following should you do to protect yourself from credit and charge card fraud?
 - A) Keep a record of your account numbers, their expiration dates, and the phone number and address of each company in a secure place.
 - B) Carry your cards separate from your wallet and carry only the cards you
 - C) Shred your statements and receipts before disposing of them.
 - D) All of the above.

Answers

- 1. **D.** Federal law limits your responsibility for unauthorized charges to \$50. And if you report your credit card as lost or stolen before a thief uses it, you won't owe anything at all.
- 2. C. If you get an unexpected email from an organization asking for your personal information, contact them using a telephone number you know to be genuine. Or open a new Internet browser window and type in the Web address you know is correct.
- 3. **D.** Each question is important, but you really need the answers to ALL of them before making the decision to share something as personal as your Social Security number.
- 4. **D.** Monitor your account statements and order a copy of your credit report. Take these steps and also report it to the FTC at www.consumer.gov/idtheft.
- 5. **D.** Visit www.consumer.gov/idtheft to learn more about protecting yourself against identity theft.

Your Scam-o-meter:

Correct

answers:

- 0-1 No gold stars for you! Learn more about identity theft! Check out www.consumer.gov/idtheft.
- 2-4 Not bad; you missed one. You should learn more about identity theft! Check out www.consumer.gov/idtheft.
- 5 Congratulations! You really are a Super Star!

